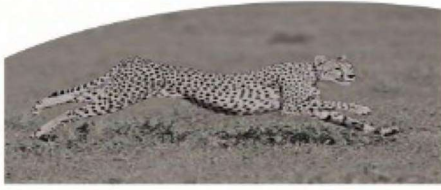


KARNATAKA OPHTHALMIC SOCIETY



Transform your Outlook with Lean

PRECURSOR ON

LEAN MANAGEMENT IN HOSPITALS

DATE

27.02.2021

VENUE : VIRTUAL

TIMING : 8.00 PM TO 9.30 PM



Click here to register

<http://bit.ly/Lean-Hospitals>

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Healthcare Imperatives

- Rising cost of healthcare
- Deaths due to medical errors
- Ageing population
- Shortage of doctors and nurses
- Complicated processes and systems
- High percentage of caregiver time spent doing paperwork
- Customer / patient satisfaction
- Employee satisfaction
- Capacity utilization of critical equipments
- Space utilization of establishment

What Is Lean Management?



There are 5 basic principles of Lean explained well in best seller book "**Lean Thinking**" by James Woomac & Daniel Jones. The principles are- Value, Value Stream, Flow, and Pull & Perfection.

When these principles are applied to ALL Business Processes, company is said to be doing Lean Management & such a company is called as Lean Enterprise.

Program Objective:

- To understand basic concepts of Lean Management in hospitals
- To understand the Philosophy of Toyota
- To understand basics of Value add and Non value add in Hospital Activities
- To understand Wastes and types of wastes & how to eliminate and / reduce
- To understand the Lean Management principles & how to apply in Hospitals
- Introduction to Lean Tools & Usage



Benefits:

- Improved housekeeping / hygiene
- Fewer mistakes, accidents and errors resulting in better patient care.
- Improved FLOW of treatment to patients – in time, in full!
- Continuous improvement to attain world class performance.
- Reducing waiting time for patients
- Improvements in store/ pharmacy
- Error proofing processes to help prevent medication errors
- Better laboratories layout and processes to give test results faster.

Cost Competitiveness Thro' LEAN

Lean Journey

Lean diagnostic visit

Gap Analysis using Value stream Mapping

Identifying Projects to eliminate Wastes(MUDA), and Establishing Flow , Fixing Roles Responsibilities & Authority to achieve, lean goals

KRA's & KPI's for all Employees and implementation of DRM to achieve lean initiatives

Continuous improvement thro' Kaizens, QCC, 5S, TPM

Lean Organization
Lean Sustainance